

SOUTHWESTERN AMBULATORY SURGERY CENTER
Patient Bill of Rights in an Ambulatory Surgical Facility (ASF) and Ownership Disclosure

1. A patient has the right to respectful and safe care given by competent personnel.
2. A patient has the right, upon request, to be given the name of his/her attending practitioner, the names of other practitioners directly participating in his care and the names and functions of other health care persons having direct contact with the patient.
3. A patient has the right to consideration of personal privacy concerning his own medical care program. Case discussion, examination and treatment are considered confidential and should be conducted discreetly.
4. A patient has the right to have records pertaining to his medical care treated as confidential except as otherwise provided by the law of third party contractual agreements.
5. A patient has the right to know what ASF rules and regulations apply to his conduct as a patient.
6. The patient has the right to expect emergency procedure to be implemented without unnecessary delay.
7. The patient has a right to good quality care and high professional standards that are continually maintained and reviewed.
8. The patient has the right to full information in layman's terms, concerning diagnosis, treatment and prognosis, including information about alternative treatments and possible complications. When it is not medically advisable to give to the patient, the information shall be given on his behalf to the patient's next of kin or other appropriate person.
9. Except for emergencies, the practitioner shall obtain the necessary informed consent prior to the start of a procedure. Informed consent is defined in section 103 of the act (40 P.S. and 1301.103).
10. A patient or, if the patient is unable to give informed consent, a legally responsible party, has the right to be advised when a practitioner is considering the patient as a part of a medical care research program or donor program, and the patient, or legally responsible party, shall give the informed consent prior to actual participation in the program. A patient, or legally responsible party, may refuse to continue in the program to which he has previously given informed consent. The patient has the right to make informed decisions regarding their care.
11. A patient has the right to refuse drugs or procedures, to the extent permitted by statute and a practitioner shall inform the patient of the medical consequences of the patient's refusal of drugs or procedures.
12. A patient has the right to medical and nursing services without discrimination or reprisal based upon race, religion, sex, national origin, handicap, disability or source of payment.
13. The patient who does not speak English should have access, where possible, to an interpreter.
14. The ASF shall provide the patient or patient designee, upon request, access to the information contained in his medical records, unless access is specifically restricted by the attending practitioner for medical reasons.
15. The patient has the right to expect good management techniques to be implemented within the ASF. These techniques shall make effective use of the time of the patient and avoid the personal discomfort of the patient.
16. When an emergency occurs and a patient is transferred to another facility, the next of kin or other legally responsible representative shall be notified. The institution to which the patient is to be transferred shall be notified prior to the patient's transfer.

17. The patient has the right to examine, receive a written copy and receive a detailed explanation, if desired of the bill of rights in advance of the date of the procedure in a language and manner that they understand.
18. A patient has the right to expect that the ASF will provide information for continuing health care requirements following discharge and the means for meeting them.
19. A patient has the right to be informed of his rights at and in advance of the time of admission, verbally and in written form.
20. A patient has the right to expect a quick response to reports of pain.
21. A patient has the right to be free from all forms of abuse or harassment.
22. A patient has the right to be informed that the patient's physician or dentist may have ownership in the surgery center. If that is the case, this ownership will be disclosed to the patient in advance of the date of the procedure by the surgeon and Ambulatory Surgery Center. A list of all owners is available to all patients at any time.
23. The patient has a right to make informed decisions regarding whether to accept, reject or discontinue medical care and treatment and receive information (in advance of the date of the procedure) regarding policies and laws on advance directives and receive official PA state forms as requested.
24. A patient has the right to voice grievances and receive information; as requested, on the center's grievance policy and procedures.
25. If a patient feels that his/her rights have been violated, the patient can contact the PA Department of Health on their 24 hour hot line at 1-800-254-5164.
26. A patient has the right to approve or refuse the release of medical records to any individual outside the facility, except in the case of transfer to another facility, or is required by law or third payment contract.
27. A patient has the right to be informed of any human experimentation or other research/educational projects affecting his or her other care or treatment and can refuse participation in such experimentation or research without compromise to the patient's usual care.

Any complaints can be reported to any of the following offices:

Health Facility Quality Examiner
Division of Acute and Ambulatory Care
Pennsylvania Department of Health
Pittsburgh Field Office
11 Stanwix Street, Room 410
Pittsburgh, PA 15222
Phone: 412-565-5176 Fax: 412-880-0275
www.health.state.pa.us

Office of the Medicare Beneficiary Ombudsman
<http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>
or call 1-800-633-4227. If you are hearing impaired, call the TTY/TDD line toll-free at 1-877-486-2048

Southwestern Ambulatory Surgery Center
Administrator
Phone: 412-469-6964 Fax: 412-469-6948
pwroblewski@uspi.com

Southwestern Ambulatory Surgery Center
Clinical Director
Phone: 412-469-6964 Fax: 412-469-6948
jyantko@uspi.com

The following physicians have an ownership interest in this ASF. You are free to choose another facility in which to receive services: Deborah Brandes, DMD; Howard Elson, DMD; Michael LeDonne, DDS; Thomas Findlan, DO; Paul Phillips, DO; Thierry Verstraeten, MD; Mark Lodico, MD; Richard Raszewski, MD; Lynne Haubelt, DPM; David Mance, DPM; Scott Solbach, DPM; Eric Freiwald, DPM; Jason Hughes, DPM; John Snyder, DPM; Carl Bruning, MD; Thomas Rosvanis, MD